

# Introduction to Cloud Managed Networking



# About Cisco cloud-managed networking

### Cisco Meraki: a complete cloud-managed networking solution

- Wireless, switching, security, WAN optimization, and MDM, centrally managed over the web
- Built from the ground up for cloud management
- Integrated hardware, software, and cloud services

### Leader in cloud-managed networking

- Among Cisco's fastest-growing portfolios: over 100% annual growth
- Tens of millions of devices connected worldwide

### Recognized for innovation

- Gartner Magic Quadrant, InfoWorld Technology of the Year, CRN Coolest Technologies

Trusted by thousands of customers worldwide:



# Why cloud managed networking?

# The cloud increases IT efficiency



- Turnkey installation and management
- Integrated, always up to date features
- Scales from small branches to large networks
- Reduces operational costs

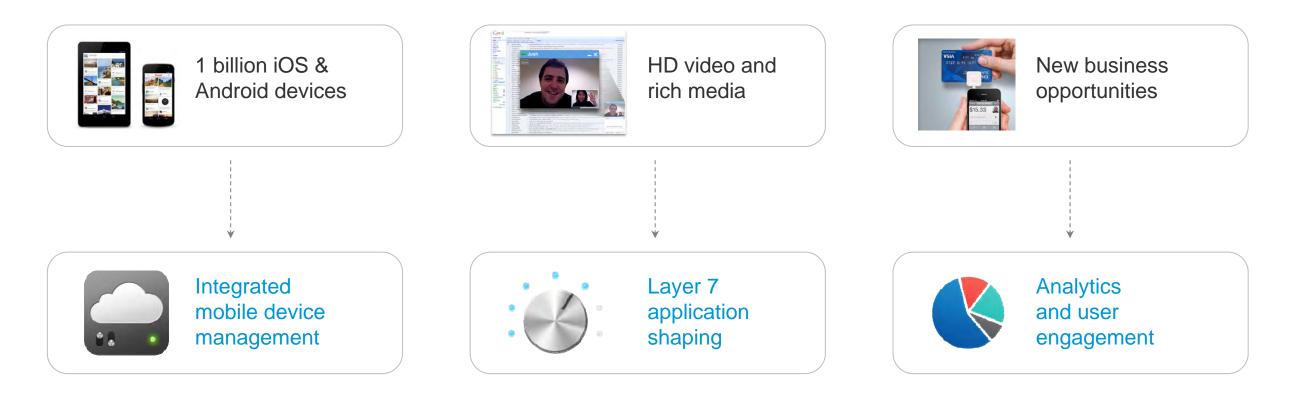
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# Cisco Meraki: Bringing the cloud to enterprise networks





# An integrated solution for new IT challenges

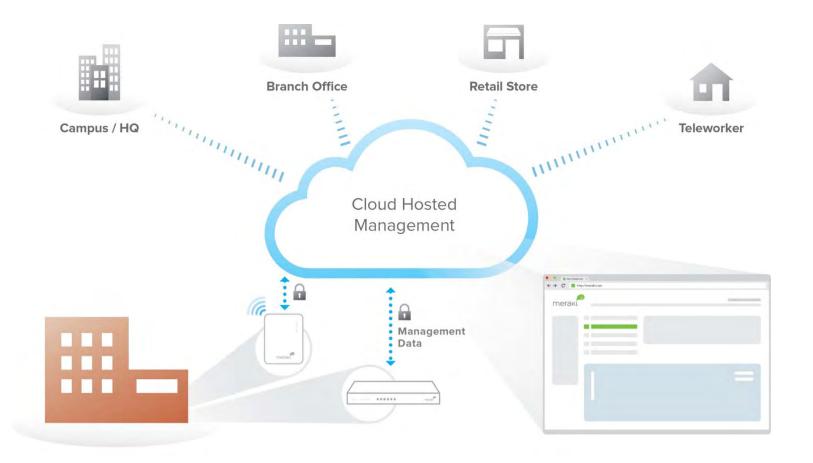


### A complete solution out of the-box:

No extra hardware, software, or complexity

# Cloud architecture

## **Cloud-managed networking architecture**

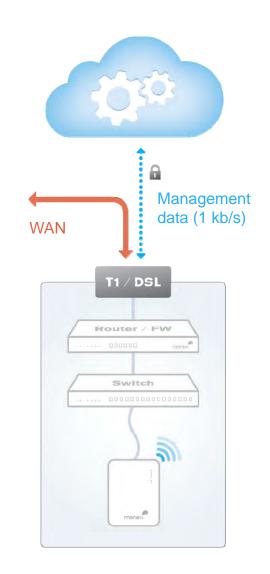


Network endpoints securely connected to the cloud

Cloud-hosted centralized management platform

Intuitive browser-based dashboard

# Out of band cloud management in every product



### Scalable

- Unlimited throughput, no bottlenecks
- Add devices or sites in minutes

### Reliable

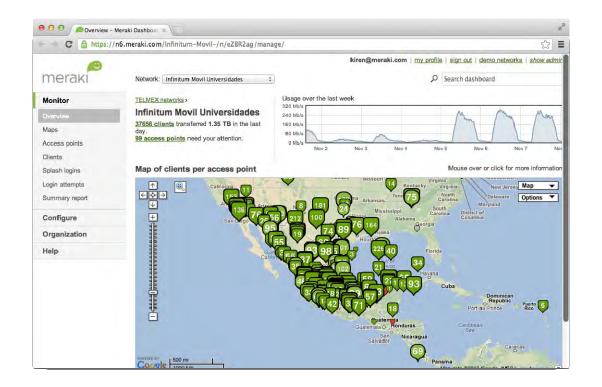
- Highly available cloud with multiple datacenters
- Network functions even if connection to cloud is interrupted
- 99.99% uptime SLA

### Secure

- No user traffic passes through cloud
- Fully HIPAA / PCI compliant (level 1 certified)
- 3rd party security audits, daily penetration testing
- Automatic firmware and security updates (user-scheduled)

Reliability and security information at meraki.cisco.com/trust

# Scalable cloud infrastructure





Nationwide hotspot and 3G offload network

**Dress Barn** 

**Telmex** 

dressbarn



#### Motel 6 70,000 hotel room deployment

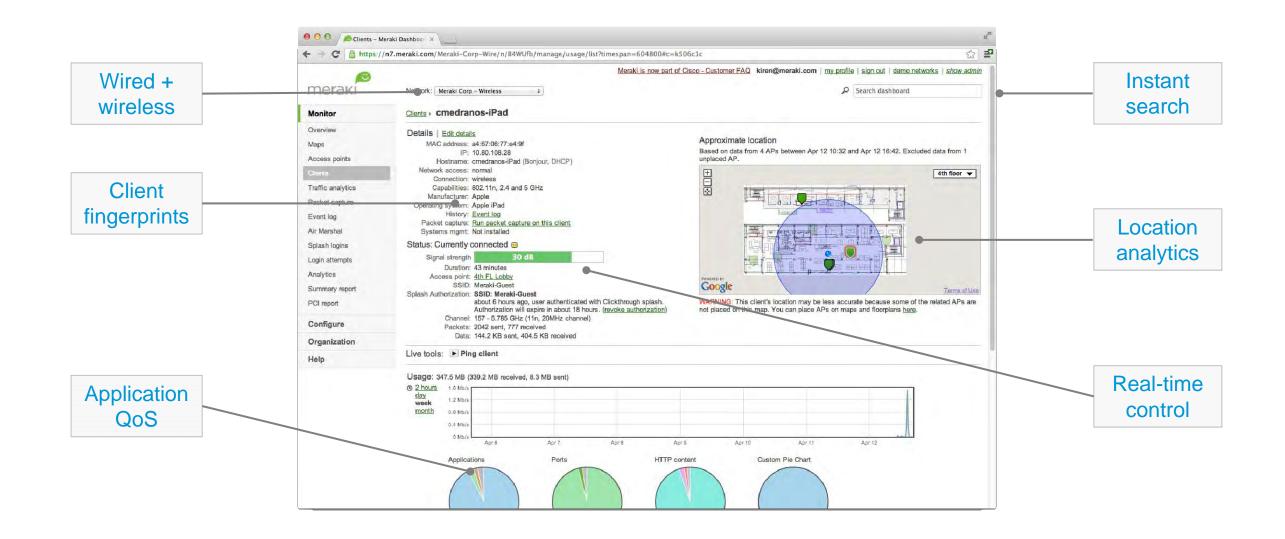
hundreds of retail stores

Nation-wide deployment spanning

Jeffco School District 80,000 student district with 100+ schools

### Proven in 10,000+ endpoint deployments

### Intuitive web-based dashboard



# SaaS feature delivery



Feature updates seamlessly delivered from the cloud (user-scheduled)

Adapts to new devices, applications, and business opportunities

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### Investing in R&D to address new challenges



### Explosion of New Devices | New Business Applications | Operational Efficiency

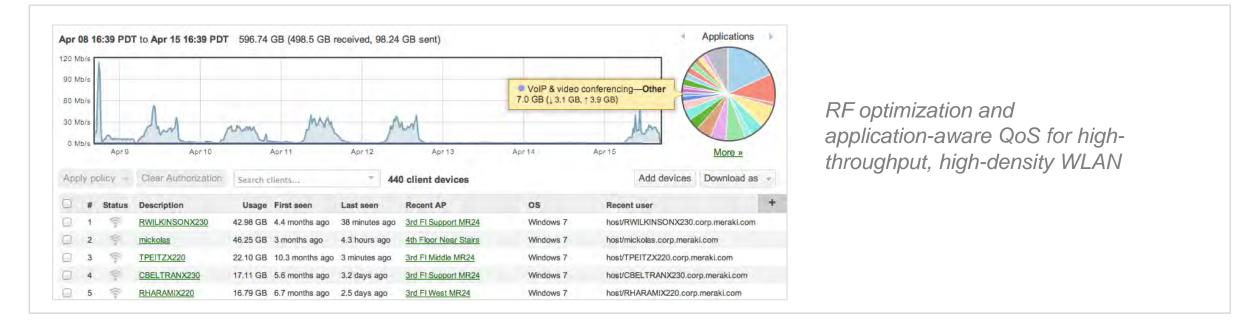
# Solution highlights

# **Distributed networks**



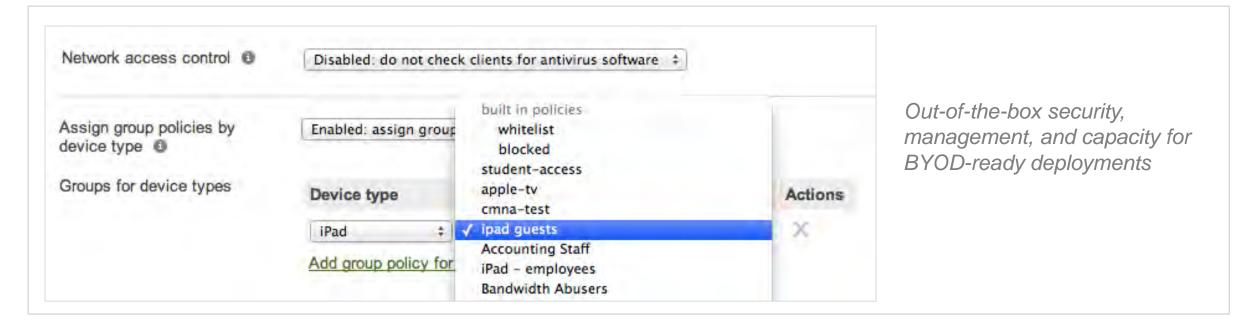
Multi-site visibility and control	Map-based dashboard; configuration sync; remote diagnostics; automatic monitoring and alerts
Zero-touch provisioning	Devices automatically provision from the cloud, no staging required; self-configuring site-to-site VPN
Traffic acceleration	WAN optimization and web caching accelerates and de-duplicates network traffic; application-aware QoS prioritizes productivity apps

# High capacity edge networks



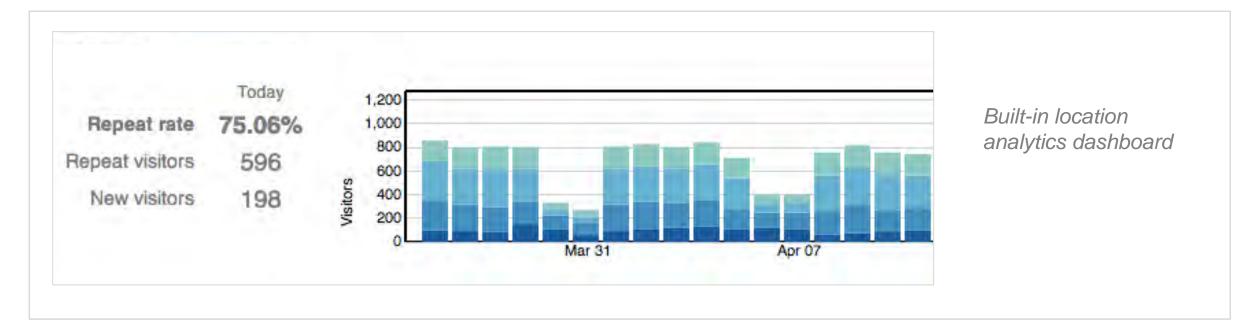
Layer 7 application traffic shaping	Throttle, block, or prioritize application traffic with DPI-based fingerprinting; set user and group-based shaping rules
Cloud-base RF optimization	Dynamically avoid interference, optimizing channel selection and power levels
Density-optimized WLAN	RF platform tuned for airtime fairness and performance in dense performance- critical environments

# Bring your own device (BYOD)



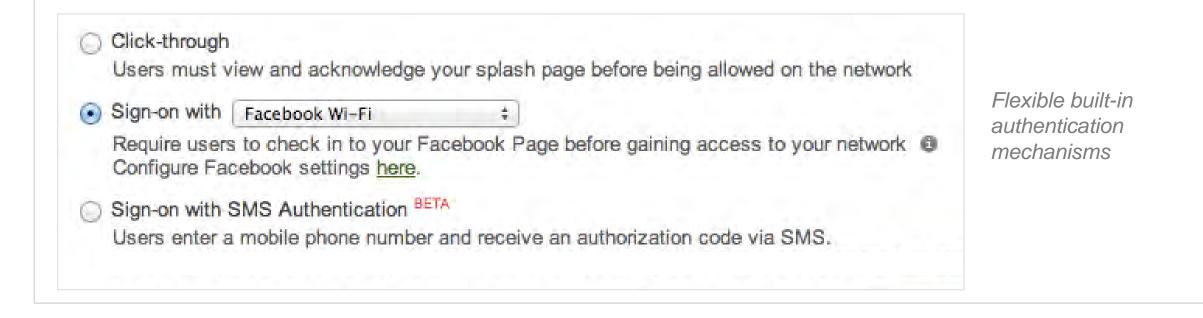
Device-aware security	Device-aware firewall and access control; Antivirus scan; LAN isolation; Bonjour Gateway; Content and security filtering
Integrated MDM	Enforce encryption, passcodes, and device restrictions; Deploy enterprise applications; Remotely lock or wipe devices
Simplified onboarding	Flexible authentication with AD integration, SMS authentication, hosted splash pages, and automatic MDM enrollment

# User analytics and engagement



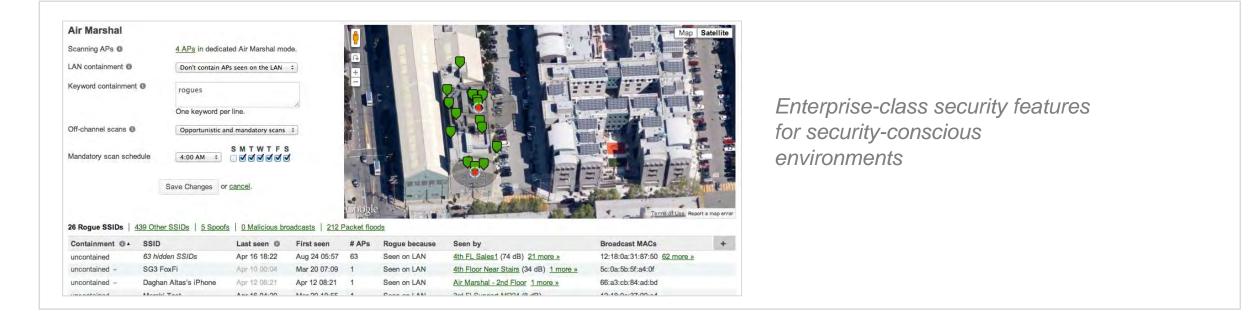
Optimize marketing and business operations	Analyze capture rate, dwell time, and new / repeat visitors to measure advertising, promotions, site utilization, etc.
<b>Built-in analytics</b>	Integrated into WLAN, no extra sensors, appliances, or software
Extensible API	Integrate location data with CRM, loyalty programs, and custom applications for targeted real-time offers

# Flexible authentication and access control



Flexible authentication	Secure 802.1x and Active Directory authentication; Facebook Authentication for branding and targeted social marketing; SMS self-service authentication, Lobby Ambassador, and hosted sign-on splash pages
Dynamic access control	Assign clients layer 3-7 firewall rules, VLANs, and application-aware quality of service by identity, group, location, or device type

# Simplified enterprise security



#### **Air Marshal WIDS/WIPS**

Detect wireless attacks; contain rogue APs; cloud-based alerting and diagnostics

# User and device aware security

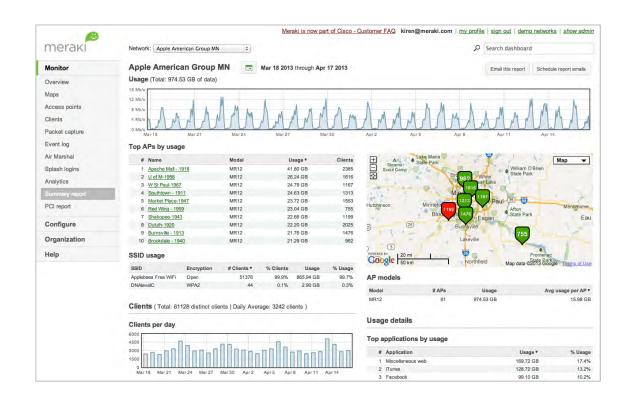
Complete NG firewall and content security

User, device, and group-based firewall rules (layer 3-7) with Active Directory integration

Application firewall; content filtering matching 1B+ URLs; antivirus / antimalware filtering; Google safe-search

# **Case studies**

# Case study: Applebee's



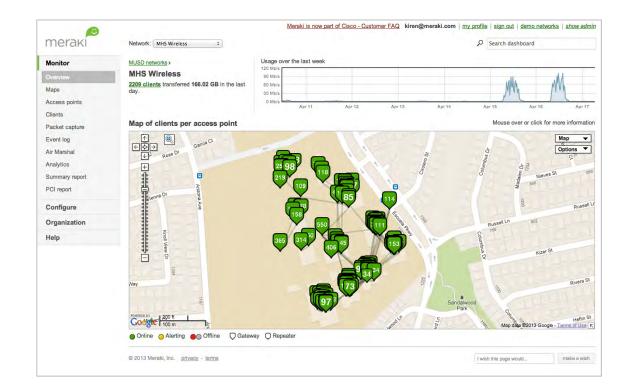


- Wireless LAN spanning over 270 restaurants nationwide
- Customer engagement through guest access, coupons, promotions
- PCI-compliant solution enables mobile POS
- Restaurants centrally managed over the web
- Deployed without pre-staging or on-site IT

"The Meraki Dashboard makes it easy to manage the WiFi across all the restaurants, and we have the visibility we wanted."

Leslie McMasters, Network Administrator, Apple American Group

# Case study: Milpitas Unified School District





- California school district with 14 schools, 10,000 students
- Deployed cloud-managed firewall, 500 wireless APs (indoor + outdoor), and 100 Ethernet switches
- Enabled 1:1 Google Chromebook deployment and BYOD policy
- Application visibility and control optimizes bandwidth across 10k+ clients

"The Dashboard, the traffic shaping, and the MDM were real advantages. We can see the traffic and devices on the fly."

Chin Song, Director of Technology, Milpitas Unified School District

# **Case study: Mosaic**



### **MOSAIC**

- Healthcare and services provider with 5,000 employees, 40 facilities across 11 states
- Deployed 350 cloud-managed wireless APs, switches, and security appliances
- HIPAA-compliant WiFi for electronic medical records and guest access
- Centrally managed by small IT staff

#### "The Meraki solution has provided us with a secure, centrally managed distributed network."

Daniel McDonald, Systems Integration Manager, Mosaic

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# **Product Families**

## MR wireless access points



Feature highlights
BYOD policies
Application traffic shaping
Guest access
Enterprise security
WIDS / WIPS
Location analytics

5 models including indoor / outdoor, high performance and value-priced Enterprise-class silicon including RF optimization, PoE, voice / video support Lifetime warranty on indoor APs

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## New wireless APs



MR18 General purpose 11n AP Dual-concurrent 2x2, 600 Mbps



MR26 High performance 11n AP Dual-concurrent 3x3, 900 Mbps For high-density deployments



# Industry's only cloud-managed 802.11n APs with dedicated security radio

Technology from flagship MR34 brought to 802.11n family for uncompromised security and RF management

# The Cisco Meraki MR34

#### 802.11ac with Application QoS

For increased throughput and density

Dedicated Security Radio 3<sup>rd</sup> radio for Air Marshal and RF management

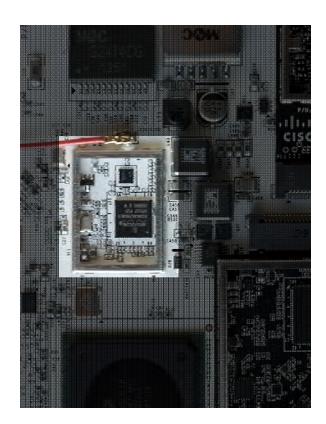
#### **Built for Cloud Management**

Seamless deployment, fully integrated features



### The most advanced cloud-managed access point

# 3<sup>rd</sup> radio tames hostile RF environments



Radio dedicated to scanning and protecting RF environment

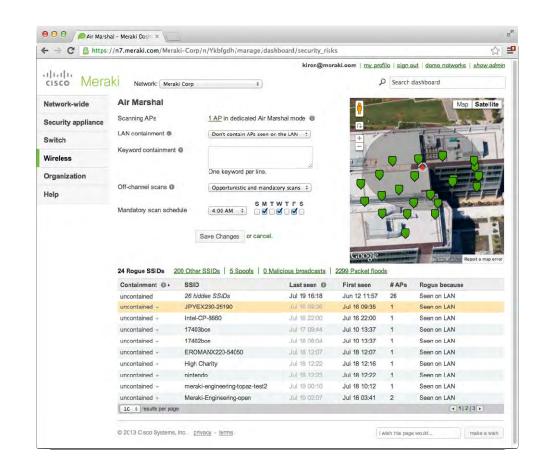
- Instantly detects and mitigates interference, vulnerabilities, and attacks on all channels
- 3<sup>rd</sup> radio enables full-time scanning with full-performance client access on 2.4 GHz and 5 GHz radios

Deeply-integrated with cloud-based software solutions: Air Marshal (security), Auto RF (performance)

### No added cost or complexity

- Typical deployments: radio operates in background (zero-config)
- Power users: rich tools available for security and RF management
- No added cost: no extra hardware, software, or licenses

# Air Marshal: class-leading cloud managed security



Protect network with dedicated scanning radio linked to powerful cloud-based software

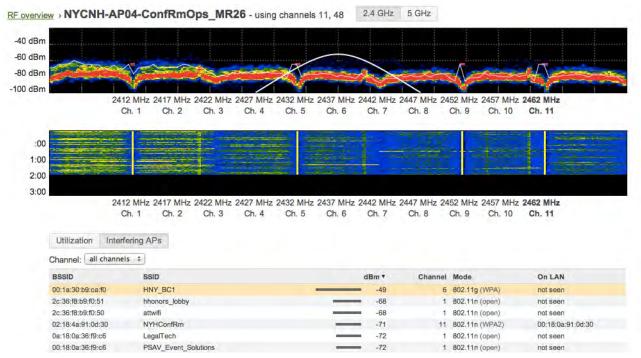
Detects and classifies nearby APs using rich heuristics

Identifies vulnerabilities and attacks:

- Unmanaged / insecure APs plugged into LAN
- Malicious rogues spoofing WLAN
- Packet floods, malicious broadcasts

Contains rogue APs, blocking clients from associating

### Auto RF: zero-config optimization for dynamic environments



Visualize interference with high-resolution spectrum analyzer

Scans all channels for interference, tuning performance with cloud intelligence

Optimized for mixed 802.11ac and 802.11n environments

Cloud-based engine analyzes RF data, optimizes channels and power across network

Responds automatically to challenging or dynamic RF environments

# Security radio available across entire indoor portfolio



# 802.11ac with application QoS



3 stream, dual concurrent radios with 1.75 Gbps aggregate radio rate for high throughput and density

Layer 7 application fingerprinting classifies and controls evasive, encrypted, and P2P traffic

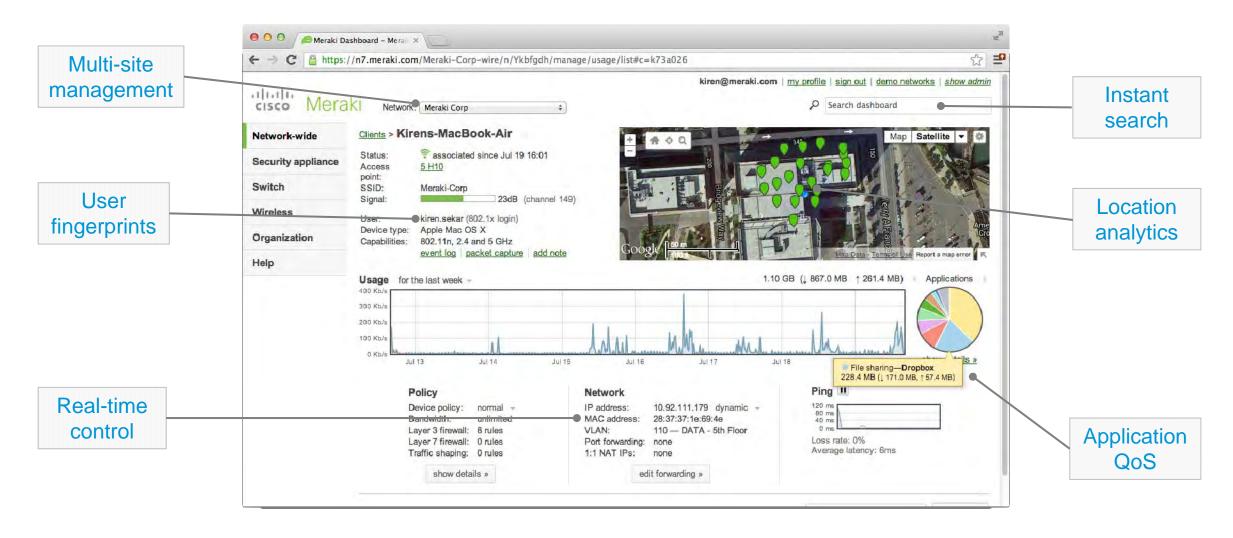
- Inspects packets and applies policies at full .11ac speed
- Prioritize business apps, real-time traffic
- Limit recreational, bandwidth-hungry apps

User and device fingerprinting for identity-based QoS policies

Airtime fairness algorithms for high-density networks

Cloud-based signature updates respond to new apps

# Part of a complete solution



#### Same out-of-the-box feature set as other Meraki MR wireless APs

# MX security appliances



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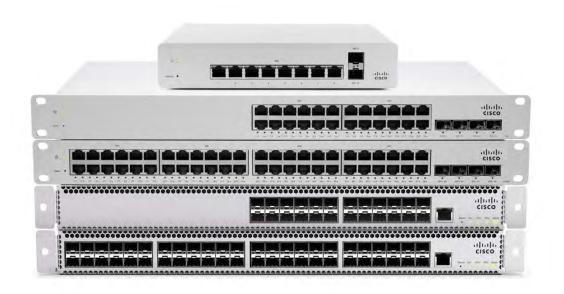
Zero-touch site to site VPN WAN optimization NG firewall Content filtering WAN link bonding Intrusion detection

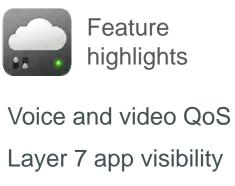
Feature

highlights

6 models scaling from small branch to campus / datacenter Complete networking and security in a single appliance

# MS access & aggregation switches





Virtual stacking PoE / PoE + on all ports Remote packet capture, cable testing

Gigabit access switches in 8, 24, and 48 port configurations, PoE available on all ports

10 Gigabit SFP+ aggregation switches in 24 and 48 port configurations

Enterprise-class performance and reliability including non-blocking performance, voice/video QoS, and a lifetime warranty

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# Systems Manager mobile device management





Feature highlights

Centralized app deployment

Device security

Rapid provisioning

Backpack<sup>™</sup> file sharing

Asset management

Device Management controls iOS, Android, Mac, and Windows devices Cloud-based - no on-site appliances or software, works with any vendor's network 100% free - available at no cost to any organization, sign up at meraki.cisco.com/sm

# Thank you.

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